



Being Better Us!

# What to Do Next



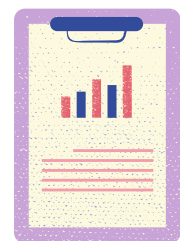
**Phone:** 303-880-5821  
**Address:** 10200 E Girard Ave B229 Denver CO 80231  
**Cell:** 720-288-4139  
**Email:** jimingsins@gmail.com

## What you need to do



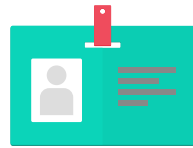
First, you will receive some letters (3-4 letters) from Connect for Health Colorado

- Confirm account is created
- Confirmed broker
- Confirm plan submission

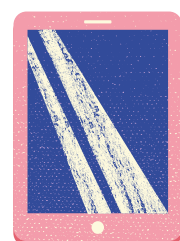


Then, you will receive a bill from the insurance company

- Please follow the instructions on the bill for payment
- If you need us for automatic payment service and provide us the payment information, you do not need to anything



Next, you will receive a welcome document and insurance card from the insurance company (usually mailed within 2 weeks of payment), so that you can begin to use the insurance



(Optional) All insurance companies provide online access. If you want to get convenient and timely information, you should register for an account of the insurance company.

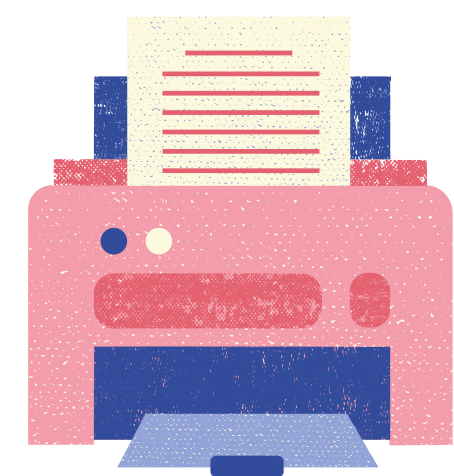
## What we will do

### Process Application

- We will process your application right after receiving your application information
- If we still lack any information or materials, we will contact you by phone as soon as possible

### Payment and reminder

- If you asked us to help you with the automatic payment service, we will complete it within 7 business days after we submitted your plan
- Otherwise, we will remind you to pay by phone within 7 working days after we submitted your plan



## Letter for Required Documents

If you receive a letter like below which needs your need provide some documents, you can contact our office in time to help you upload:

- Proof of income
- Proof of identification
- Proof of Social Security Number
- Other documents that may be required

**More information needed**

We're sorry, we were unable to verify everything you provided and need additional information. If you do not send the information by the due date listed below, you could lose your health insurance plan or the financial help you're getting to pay for your health insurance plan. Even if someone in your household is not applying through Connect for Health Colorado or may qualify for Health First Colorado or Child Health Plan Plus, we still need the information listed below.

Who needs to provide information?	What information is needed?	When is the information due?
[Redacted]	Proof of financial help eligibility	April 21, 2020
[Redacted]	Proof of your Social Security Number	April 21, 2020

What are acceptable documents for verifying Social Security Number?

- Social Security card
- Social Security document
- Other official document with your first name, last name and Social Security Number
- For a complete list of acceptable documents, visit [connectforhealth.co.com/acceptable-documents/](https://connectforhealth.co.com/acceptable-documents/)

Potential reasons we were unable to verify information on your application:

- Advance payments of the premium tax credit were made to your health insurance company in a previous year to reduce your premium costs, and we cannot verify whether a federal income tax return was filed to reconcile the payments you received.
- You chose not to allow us to check income data, including information from tax returns, to determine your eligibility for financial help when you completed an application.
- We were unable to confirm the information you provided about household income against trusted data sources.

Questions? Visit [connectforhealth.co.com](https://connectforhealth.co.com) or call 855-FLANGL-4 (YOU) 855-752-4149

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## Medicaid Reminder Letter

If you receive a letter like below (Your Action is Required!) You do not need to do anything, and no need to contact us. Since this letter is to remind you that you will receive a letter about your Medicaid from the State of Colorado, please check in mail in time.

Connect for Health Colorado  
Digitally Documented  
P.O. Box 29451  
Colorado Springs, CO 80925

CONNECT FOR HEALTH COLORADO

Account Number: [Redacted]

March 17, 2020

Your action is required!

Dear [Redacted],

We recently received updated information about your household from the State of Colorado. This information may have been provided by you, a member of your household, or based on a change in your household's information as determined by the State of Colorado. We are asking you to confirm the accuracy of this information to help us manage your account.

If you do not have a current enrollment, or you do not intend to enroll with Connect for Health Colorado, then no action is required of you. If you recently experienced a change in your eligibility for Health First Colorado (Colorado's Medicaid Program) or Child Health Plan Plus (CHIP), you may be eligible for financial assistance from Connect for Health Colorado (Colorado's health insurance marketplace). If you haven't enrolled with Connect for Health Colorado before, but would like to see if you qualify for financial assistance, you need follow the steps below.

What you need to do:

Within 30 days of the date on this letter, you need to:

- Log into your Connect for Health Colorado® account to review the information we received for your household. If you find any information that is not accurate, please correct it.

What will happen if you do not log in to your account within 30 days:

If you do not log in to your account to confirm the information we received from the State of Colorado, we cannot use it. This may result in:

- Your household receiving the wrong amount of financial help. If that happens, you may be responsible for paying some or all of the Advance Premium Tax Credit back when you file your federal income tax return for the year.
- Your eligibility for health insurance through Connect for Health Colorado may be affected.

THE FINAL INTERPRETATION OF THIS DOCUMENT BELONGS TO JIM INSURANCE LLC.