

Telehealth is part of our commitment to innovation and transforming the care experience.

Use of Kaiser Permanente telehealth care options:



EXPEDITES

access to care



INCREASES

quality of care

MANAGES

cost of care

Of our members who used Online Chat with a Physician



60%

avoided a trip to their doctor's office

90%

rated their experience as excellent or good

94%

said they're likely to recommend online chat to a friend